

Welcome to EPB Fi TV!



Get ready to enjoy cutting-edge entertainment powered by the world's fastest internet. Once you've downloaded the EPB Fi TV app, be sure to take advantage of these features and functions:

Simultaneous Viewing. Now your family can watch their favorite movies and shows on 6 devices simultaneously. Additional streams available for \$2.50 each per month.

Unlimited DVR. Record as many programs as you want without limits and stream them anytime, anywhere. If you didn't subscribe when you ordered, you can upgrade anytime for just \$5 per household, per month, plus tax.

Restart. Never miss a minute. Restart a live show from the beginning while it's still on air.

Replay. Re-watch programs on most networks up to 3 days after they air without having to record or wait for On Demand.

Single Input. Now you can seamlessly switch between live TV and other streaming apps on one screen without changing inputs.

See it All. Watch your favorite programming LIVE and On Demand anywhere outside your home. Simply log into the corresponding network app (like ESPN) using your EPB Fiber Optics credentials.

Customizable Commitment-Free. No contracts means you're free to make changes to your TV package at any time or explore streaming options outside of EPB Fi TV. Discover your perfect TV bundle at the best price at epb.com/mybundle.

For helpful how-to videos that make it easy to get the most from your EPB Fi TV service, please visit epb.com/support/topic/television.

Visit epb.com/SupportedDevices to see a list of additional supported devices.


Call **423-648-1372** for live and local support available 24/7/365.



Using your TiVo Streaming Stick Remote Control

Using your TiVo remote control with your EPB Fi TV service is easy when you become familiar with what each button does. If you find yourself needing further assistance, be sure to call our local expert customer service representatives anytime, day or night at 423-648-1372.

TO ACCESS EPB Fi TV: Press the “CIRCLE” button, then hover over the EPB Fi TV app icon and press the “OK” button. You can move EPB Fi TV closer to the beginning of the app ribbon by highlighting the Fi TV app icon, then pressing and holding the “OK” button.



POWER – launches TV and TiVo home screen.

VOLUME – press up to increase volume, down to decrease volume.

GUIDE – accesses the Pluto TV guide, with free shows and movies outside of EPB Fi TV.

TiVo ICON – accesses TiVo Stream, with access to popular streaming content outside of EPB Fi TV.

MUTE – silences sound.

BACK – returns to previous screen.

Press this to access the Fi TV Guide when you're in the Fi TV app

CIRCLE – accesses the TiVo Home screen with your available streaming apps. Also features the “Play Next” ribbon, with quick access recently watched channels and programs.

Press this to locate the Fi TV app

NETFLIX – launches the Netflix app (if subscribed).

NUMBERS – use to access desired channels by channel number.

INPUT – switch between devices plugged into your TV.

CHANNEL – access channels by channel number in ascending or descending order.

INFO – shows more information about the current TV program, and accesses other available episodes.

CLICK WHEEL – press up, down, right or left to navigate menu options.

OK – press up, down, right or left to navigate menu options.

SKIP – skips to the end of a commercial break (not available with EPB Fi TV).

SEARCH – press and hold to activate the voice command search feature. Searches across all streaming apps, including EPB Fi TV.

LIVE – takes you from TiVo screens to live TV (not available with EPB Fi TV).