



## RESIDENTIAL ELECTRIC VEHICLE SERVICE EQUIPMENT INCENTIVE TERMS AND CONDITIONS POLICY

The Residential Electric Vehicle Service Equipment Incentive Program (“Program”) is subject to available funding and the terms and conditions contained herein. Customer’s acceptance of the payment from EPB shall constitute the Customer’s acceptance of this policy.

The purpose of the Program is to provide an incentive to all eligible residential electric customers (“Customer”) that agree to participate and accept this policy, in the form of an incentive payment, to install and maintain private access to electric vehicle (“EV”) charging stations. Commercial customers are excluded from this program. All energy requirements for the EV infrastructure for this program must be served by EPB, and the Customer must be served under a residential rate schedule and have suitable metering.

### INCENTIVE

For EV charging stations that meet the following requirements, a one-time rebate in the amount of \$50.00 per EV Charging Station Incentive (“Incentive”) is available.

- Charging station installed on or after October 1, 2023, but before June 30, 2024;
- Charging station installed by an electrician selected by Customer;
- Rebate amounts subject to change. Only one rebate per charger per service address.
- Proof of EPB electrical services at the installation address; and
- Wired, stationary Level 2 (208V or 240V) charging stations of all brands and charging types suitable for installation, as well as DC chargers, such as SEA Combo (CCS), CHAdeMO, Tesla, or an EPB-approved equivalent.
- Customer will receive training on best charging practices and proactive electrical grid resilience.
- Customer is responsible for adhering to all applicable codes and permitting.

### ELIGIBLE RESIDENTIAL CUSTOMERS

This program is limited to residential customers who are the electric account holders and whose account is in good standing.

- Homeowners and
- Renters with a copy of the rental/ lease agreement and written landlord permission, per EPB application.

### INCENTIVE PROGRAM SUBJECT TO MODIFICATION OR TERMINATION

Incentive funds are limited, and the Incentive is not guaranteed. This Program may be modified or terminated by EPB without prior notice at any time.

### INCENTIVE PROGRAM APPLICATION

An application and all required documents shall be submitted by the Customer to EPB within 60 days from completion of the charger installation. Incomplete applications, including, but not limited to, those missing documentation or those that do not meet the Program criteria will not be considered for the Incentive. It is the Customer’s responsibility to manage all contractor(s) and ensure that the EV charging station(s) are properly installed in a timely manner and to submit all documents to EPB for final processing of the Incentive Program Application.

### POWER RESPONSIBILITY

Customer shall purchase all power required to operate the EV charging station from EPB under the applicable electric rate schedule.

### INSPECTION

In addition to any documentation or inspections required pursuant to any building permits, EPB has the right to conduct an on-site inspection to verify that all conditions of the Program are satisfied prior to paying any Incentive. Customer agrees to provide EPB staff reasonable access to the installation location/site during normal business hours.

### CUSTOMER RESPONSIBLE FOR CONTRACTOR

It shall be the Customer’s sole responsibility to hire a contractor/electrician and to ensure that the contractor’s performance and all requirements hereunder are satisfied. EPB does not endorse or preapprove any vendor or contractor.

### RULES AND LAWS GOVERNING PROGRAM

The Customer agrees to comply with all laws, rules, and regulations applicable to the installation and operation of the EV charging station. This Program shall be administered and interpreted under the laws of the State of Tennessee and subject to EPB’s Schedule of Electric Rules and Regulations and the applicable EPB rate schedule.

## **PAYMENT**

---

The Incentive payment will be awarded through a bill credit upon receipt of all items listed on the application.

## **HOLD HARMLESS AND INDEMNIFICATION**

---

Upon acceptance of the Incentive, Customer hereby assumes entire responsibility and liability for any and all damages or injury of any kind or nature whatsoever to all persons and/or to all property, if such damages or injury arise from or are the result of the installation and operation of the EV charging station or Customer's obligations under this Program or occurring in connection therewith, including, without limitation, claims based upon causes of action for strict liability, contractual liability, and liability arising under any other federal, state, or local law or regulation. Customer agrees to defend, indemnify, and hold harmless EPB, its directors, officers, employees, agents, representatives, and insurers from and against any and all loss and expense, including court costs and reasonable attorney's fees, for damages growing out of, resulting from, or occurring in connection with the installation and operation of the EV charging station or Customer's obligations under this Program.

## **PERMITS**

---

Customer is solely responsible to pay any contractors or sub-contractors for the construction and installation of the EV charging stations.

Customer shall obtain and comply with all permits required by any authority having jurisdiction and have all appropriate rights and approvals to operate the EV charging station and comply with all conditions, restrictions, codes, rules, and regulations for, among other things, the installation and operation of the EV charging station. Customer shall obtain such permits and all rights and approvals prior to installing the EV charging station equipment. The applicable final permit must be signed and dated on or before the date the Incentive payment is requested.

## **MAINTENANCE**

---

Customer is responsible for maintaining the EV charging station equipment to ensure it is in proper working condition.