

POLYCOM® VVX® 350

Frequently Asked Questions



Q: WHAT IS THE VVX 350?

A: The VVX 350 is a 6-line entry-level business desk phone designed to bring high-quality, cost effective solutions to cubicle workers through advanced UC telephony features. It's applications integration enables users to accomplish core tasks as efficiently as possible while complementing their desktop office applications.

Q: WHAT ARE SOME OF THE KEY FEATURES OF THE VVX 350?

A: The Polycom VVX 350 business media phone features:

- Backlit grayscale graphical LCD (208 × 104)
- 6-line or speed dial keys
- HD Voice up to 7KHz on all audio paths (Speaker, Handset, Headset)
- Asian character support
- Hard Keys: 12-key dial pad, home, speaker, mute, headset, volume, messages, hold, transfer
- 4-way navigation cluster with center “select” key

Q: WHAT ARE THE KEY BENEFITS OF THE VVX 350?

A: Top benefits are:

- Make more efficient and productive calls with the unparalleled voice clarity of Polycom® HD Voice
- Improve productivity for cubicle workers through an intuitive easy to use user interface
- Reduce deployment and maintenance costs—EPB Provisioning and web based configuration tool makes the VVX 350 simple to deploy, easy to administer, upgrade and maintain
- Polycom Acoustic Fence isolates and minimizes ambient environmental noise for better call clarity
- See your messages on screen with the EPB Visual Voicemail

Q: IS LOCAL CALL RECORDING POSSIBLE WITH THE VVX 350?

A: Yes, local call recording is supported on the VVX 350, VVX 450, VVX 501 and VVX 601 Business Media Phones.

Q: DOES THE VVX 350 SUPPORT ELECTRONIC HOOK SWITCH CAPABILITIES?

A: Yes, the VVX 350 supports electronic hook switch capabilities with certain GN Netcom/Jabra, Logitech, Plantronics, and Sennheiser brand headsets. For more information, refer to a list of all the compatibility headsets on the Support Site.

Q: WHAT IS THE RESOLUTION ON THE VVX 350 SCREEN?

A: The VVX 350 has a 208x104 pixel backlit grey-scale graphical LCD screen.

Q: WHAT IS POLYCOM HD VOICE™?

A: Polycom HD Voice delivers much clearer, more vibrant and life-like conversations than the traditional phone technology. It combines wideband codecs with our patented Acoustic Clarity Technology into a complete, integrated design to maximize the audio performance of the VVX phone. You can learn more at www.polycom.com/hdvoice.

Q: WHAT APPLICATIONS ARE AVAILABLE FOR THE VVX 350?

A: Out of the box, the VVX 350 comes with the following applications: EPB Messages (Visual Voicemail) and EPB Contacts.