

# POLYCOM® VVX® 501

## Frequently Asked Questions



### **Q: WHAT ARE THE KEY BENEFITS OF THE VVX 501?**

**A:** The Polycom VVX 501 performance business media phone:

- Improves knowledge-worker productivity
- Reduces training time through superior calling features in a simple-to-use phone with a sleek design
- Reduce deployment and maintenance costs—EPB Provisioning and web based configuration tool makes the VVX 501 simple to deploy, easy to administer, upgrade, and maintain
- Polycom Acoustic Fence isolates and minimizes ambient environmental noise for better call clarity
- See your messages on screen with the EPB Visual Voicemail
- Import and store up to 1,000 contacts with the EPB Contacts App

### **Q: IS LOCAL CALL RECORDING POSSIBLE WITH THE POLYCOM VVX 501 SOLUTION?**

**A:** The VVX 501 phone has a USB port that allows for local audio call recording.

### **Q: DOES THE POLYCOM VVX 501 PHONE SUPPORT ELECTRONIC HOOK SWITCH CAPABLE OF HEADSETS?**

**A:** Yes, the Polycom VVX 501 phone supports electronic hook switch capabilities with certain GN Netcom/Jabra, Logitech, Plantronics, and Sennheiser brand headsets. For more information, a technical bulletin is available on the Support site.

### **Q: WHAT IS THE RESOLUTION ON THE VVX 501 TOUCH SCREEN?**

**A:** The VVX 501 touch screen has 3.5-inch TFT (320 × 240 pixels).

### **Q: WHAT IS POLYCOM HD VOICE™ TECHNOLOGY?**

**A:** Polycom HD Voice technology delivers much clearer, more vibrant and life-like conversations than traditional phone technology. It combines wideband codecs with our patented Polycom Acoustic Clarity™ technology into a complete, integrated design to maximize the audio performance of the VVX phone. Visit [www.polycom.com/hdvoice](http://www.polycom.com/hdvoice) to learn more.

### **Q: WHAT APPLICATIONS ARE AVAILABLE FOR THE VVX 501 SOLUTION?**

**A:** Out of the box, the VVX 501 solution is bundled with several applications: EPB Messages (Visual Voicemail), EPB Contacts, Local Call Record and Digital Picture Frame which plays personalized pictures stored on a USB stick from its USB port.