

POLYCOM® VVX® 301

Frequently Asked Questions



Q: WHAT IS THE VVX 301?

A: The VVX 301 is a 6 line entry level Business Media Phone delivering designed to bring high-quality, cost effective solutions to cubicle workers through advanced UC telephony features and it's applications integration that enables the end user to accomplish core tasks as efficiently as possible while complementing their desktop office applications.

Q: WHAT ARE SOME OF THE KEY FEATURES OF THE VVX 301?

A: The Polycom VVX 301 business media phone features:

- Backlit grayscale graphical LCD (208 × 104)
- 6 line or speed dial keys
- HD Voice up to 7KHz on all audio paths (Speaker, Handset, Headset)
- 2 x Ethernet 10/100
- Asian character support
- Hard Keys: 12-key dial pad, home, speaker, mute, headset, volume, messages, hold, transfer
- 4-way navigation cluster with center “select” key

Q: WHAT ARE THE KEY BENEFITS OF THE VVX 301?

A: Top benefits are:

- Make more efficient and productive calls with the unparalleled voice clarity of Polycom® HD Voice
- Improve productivity for cubicle worker's through an intuitive easy to use user interface
- Reduce deployment and maintenance costs—EPB Provisioning and web based configuration tool makes the VVX 301 simple to deploy, easy to administer, upgrade, and maintain
- Polycom Acoustic Fence isolates and minimizes ambient environmental noise for better call clarity
- See your messages on screen with the EPB Visual Voicemail
- Import and store up to 1,000 contacts with the EPB Contacts App

Q: IS LOCAL CALL RECORDING POSSIBLE WITH THE VVX 301?

A: No, however local call recording is supported on the VVX 501 and VVX 601 Business Media Phones.

Q: DOES THE VVX 301 SUPPORT ELECTRONIC HOOK SWITCH CAPABILITIES?

A: Yes, the VVX 301 supports electronic hook switch capabilities with certain GN Netcom/Jabra, Logitech, Plantronics, and Sennheiser brand headsets. For more information, refer to a list of all the compatibility headsets on the Support Site.

Q: WHAT IS THE RESOLUTION ON THE VVX 301 SCREEN?

A: The VVX 301 has a 208 x 104 pixel backlit grey-scale graphical LCD screen.

Q: WHAT IS POLYCOM HD VOICE™?

A: Polycom HD Voice delivers much clearer, more vibrant and life-like conversations than the traditional phone technology. It combines wideband codecs with our patented Acoustic Clarity Technology into a complete, integrated design to maximize the audio performance of the VVX phone. You can learn more at www.polycom.com/hdvoice

Q: WHAT APPLICATIONS ARE AVAILABLE FOR THE VVX 301?

A: Out of the box, the VVX 301 comes with the following applications: EPB Messages (Visual Voicemail) and EPB Contacts.