

NETWORK MANAGEMENT PRACTICES

BLOCKING

EPB Fiber Optics blocks port 25 (SMTP) to mail servers other than the EPB Fi system. This practice is employed to help eliminate SPAM issues related to virus activity. All other traffic is permitted.

THROTTLING

EPB Fiber Optics does not throttle any network traffic.

AFFILIATED PRIORITIZATION

EPB Fiber Optics does not prioritize public internet based traffic; we do prioritize services for internal EPB applications, such as electric services and EPB TV and voice services.

PAID PRIORITIZATION

EPB Fiber Optics does not allow paid prioritization from any third party.

CONGESTION MANAGEMENT

EPB Fiber Optics does not use congestion management practices.

APPLICATION-SPECIFIC BEHAVIOR

Blocking SMTP port 25 to help control email SPAM is the only specific blocking utilized by EPB Fiber Optics.

DEVICE ATTACHMENT RULES

EPB Fiber Optics allows for a single internet device compliant with normal internet standards to attach to the network.

SECURITY

EPB Fiber Optics reserves the right to block devices exhibiting behavior inconsistent with normal use. Depending upon the severity of the threat, an end user may be contacted before or after EPB Fiber Optics blocks a device.