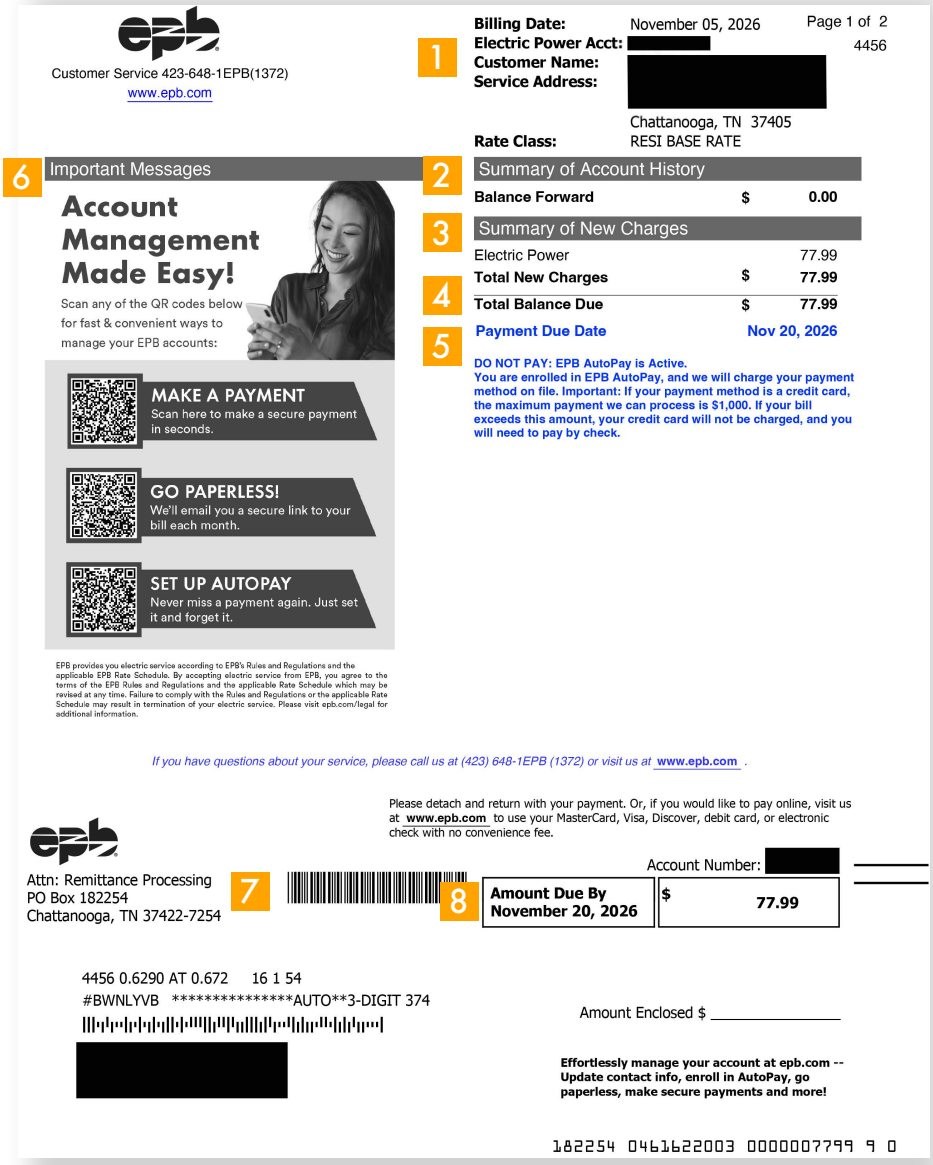
EPB - RESIDENTIAL ELECTRIC

How to Read Your Bill



Customer Service 423-648-1EPB(1372)
www.epb.com

1 **Billing Date:** November 05, 2026 Page 1 of 2
Electric Power Acct: [redacted] 4456
Customer Name:
Service Address: [redacted]
Chattanooga, TN 37405
Rate Class: RESI BASE RATE

6 Important Messages

Account Management Made Easy!

Scan any of the QR codes below for fast & convenient ways to manage your EPB accounts:

MAKE A PAYMENT
Scan here to make a secure payment in seconds.

GO PAPERLESS!
We'll email you a secure link to your bill each month.

SET UP AUTOPAY
Never miss a payment again. Just set it and forget it.

EPB provides you electric service according to EPB's Rules and Regulations and the applicable EPB Rate Schedule. By accepting electric service from EPB, you agree to the terms of the EPB Rules and Regulations and the applicable Rate Schedule which may be revised at any time. Failure to comply with the Rules and Regulations or the applicable Rate Schedule may result in termination of your electric service. Please visit epb.com/legal for additional information.

2 Summary of Account History

Balance Forward	$	**0.00**

3 Summary of New Charges

Electric Power		77.99
Total New Charges	$	**77.99**
4 **Total Balance Due**	$	**77.99**
5 **Payment Due Date**		**Nov 20, 2026**

DO NOT PAY: EPB AutoPay is Active.
You are enrolled in EPB AutoPay, and we will charge your payment method on file. Important: If your payment method is a credit card, the maximum payment we can process is $1,000. If your bill exceeds this amount, your credit card will not be charged, and you will need to pay by check.

If you have questions about your service, please call us at (423) 648-1EPB (1372) or visit us at **www.epb.com** .

Please detach and return with your payment. Or, if you would like to pay online, visit us at **www.epb.com** to use your MasterCard, Visa, Discover, debit card, or electronic check with no convenience fee.

Account Number: [redacted]

Attn: Remittance Processing
PO Box 182254
Chattanooga, TN 37422-7254

7 8 **Amount Due By November 20, 2026** **$ 77.99**

4456 0.6290 AT 0.672 16 1 54
#BWNLYVB **********AUTO**3-DIGIT 374
[redacted]

Amount Enclosed $ _____

Effortlessly manage your account at epb.com -- Update contact info, enroll in AutoPay, go paperless, make secure payments and more!

182254 0461622003 0000007799 9 0

1 Basic information like billing date, account number, name, etc.

2 If you have a past due balance, it will be shown here as "balance forward."

3 Your total current charges.

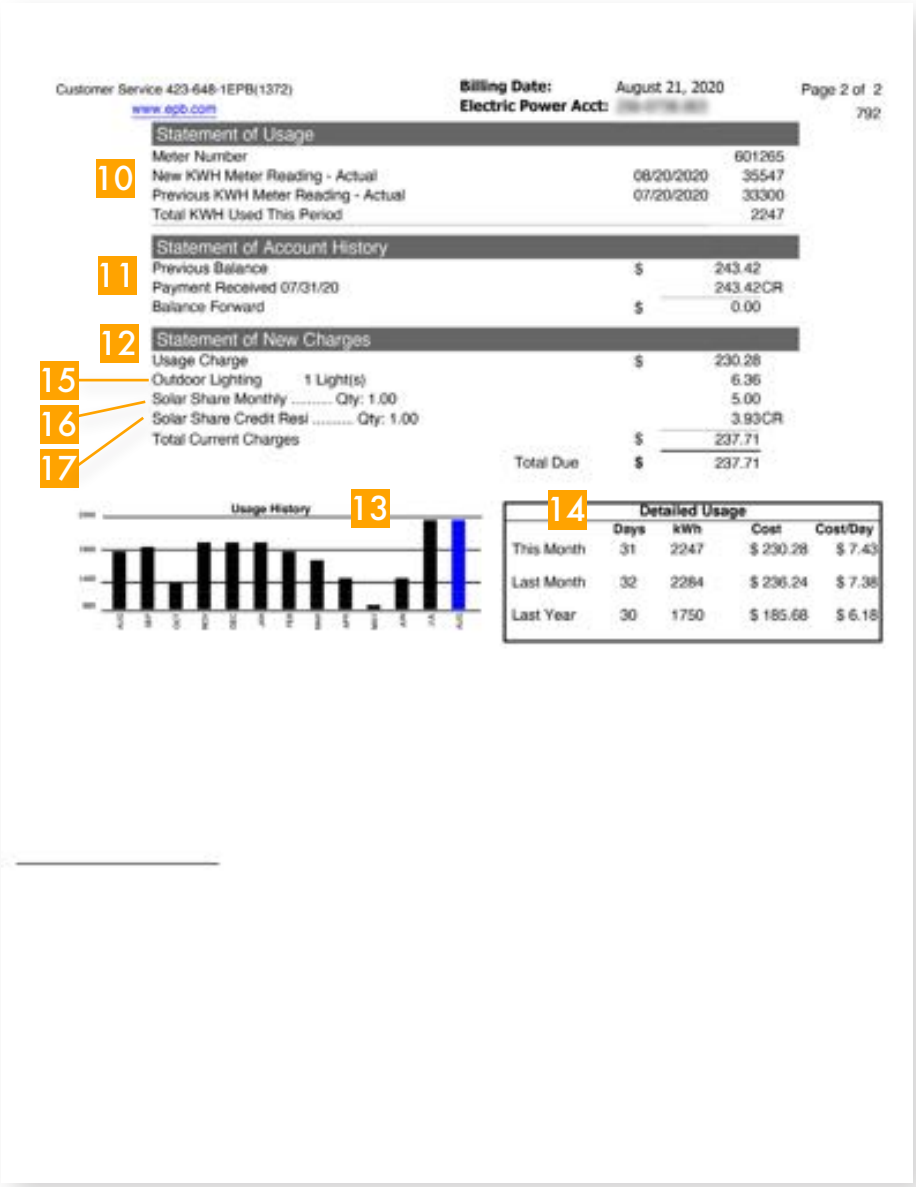
4 Your total amount due.

5 Your payment due date for current charges.

6 The latest information on new programs, energy tips, and more.

7 Payment mailing address (if you're not using our pre-addressed envelope).

8 Your payment due date and amount owed by that date.



10 Metering information. The difference between your present and previous readings equals your total energy use.

11 Previous month's account history. Past due balances will be shown as "balance forward."

12 Your current charges.

13 Kilowatt hours used for each of the last 13 months.

14 Detailed energy use section compares specific daily usage this month, last month and the same month last year.

15 If you have an outdoor light on your property that you purchased from EPB, that monthly charge will appear here.

16 If you participate in Solar Share, your monthly lease fee of $5 per solar panel will appear here.

17 If you participate in Solar Share, the credit for green power generated by your leased solar panels will appear here. This amount changes month-to-month based on the output of the community solar array.