

# Alto Plus Handset

## Quick Reference Guide



### 1. Flash

Enables you to receive another incoming call when you are on a call (Call Waiting).

### 2. Redial

Redials last outgoing number dialed.

### 3. Pause

When programming in speed dial numbers, press this button to insert a two second pause to be used when dialing a sequence of numbers, like an extension.\*

### 4. Mute/Silent

Enables you to have private conversations the caller can't hear. In addition, this can silence the ringer when you get an incoming call you don't want to answer.

### 5. Speakerphone

Press during a call to activate speakerphone, press again to deactivate speakerphone.

### 6. Customer Service Button

Press to contact an EPB customer service representative.

### 7. Menu Screen

Shows various phone functionality, including your phonebook.\*

### 8. Enter

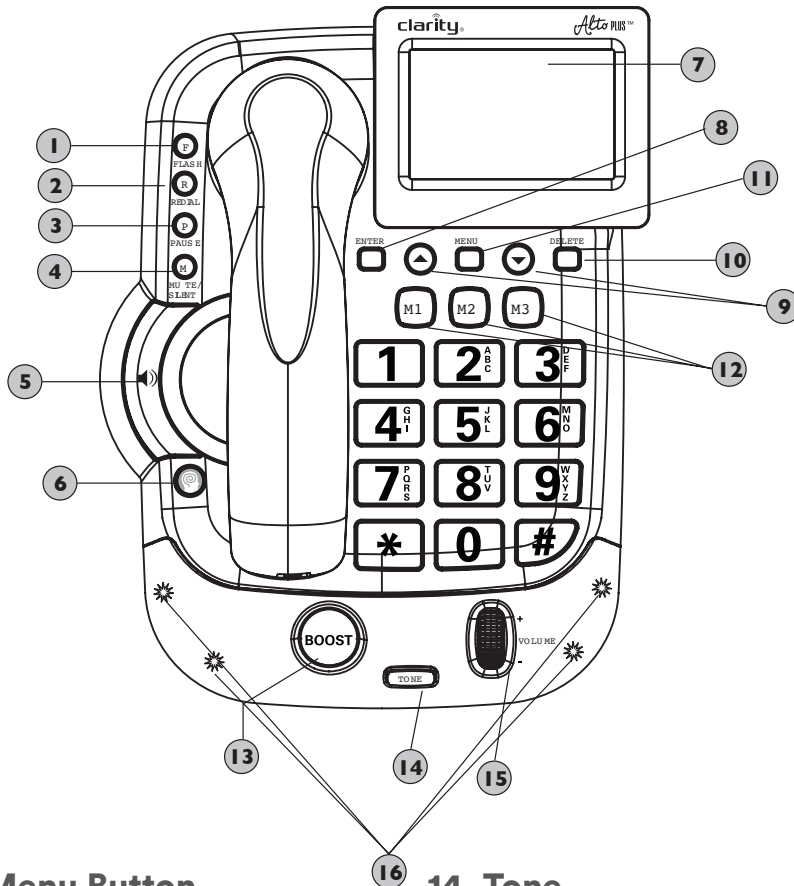
Press to confirm a choice on screen.

### 9. Arrow Buttons

Press up and down arrow buttons to navigate through menu options.

### 10. Delete

Press to delete memory records and to edit names and numbers.\*



### 11. Menu Button

Press to see a list of your phone's functionality.

### 12. Memory Buttons (M1, M2, M3)

Program one speed dial number per button.\*

### 13. Boost

Press for extra volume amplification, glows red when engaged. Press and hold the Boost button for 5 seconds to engage the Outgoing Speech Amplification feature, which makes outgoing calls easier for those with a low speech volume, and is ideal for calling anyone who's hard of hearing.\*

### 14. Tone

Press to select from five available audio tones. One is specifically recommended for hearing aid users. Press and hold the Tone button to enter the Custom mode for fine tuning tone settings.\*

### 15. Volume Control

Turn up and down to increase or decrease volume of call and/or ringer.

### 16. Visual Ringer

Blinks red when the phone rings. Also flashes red when the phone is not in use to indicate a missed call, voicemail, low battery, or when the Outgoing Speech Amplification feature is engaged.\*

### 17. Line Port

For the phone cord.

### 18. Power Port

For the power cord.

### 19. Neck Loop

Can add a 3.4mm neck loop.

### 20. Headset Port

Enables you to add a headset with a 2.5mm plug.

### 21. Voice Assist Switch

Set to ON if you wish to hear the numeric keys pressed during dialing.

### 22. Boost Override Switch

Switch on if you want the volume Boost feature to be engaged at the beginning of all calls.

### 23. Missed Call Switch

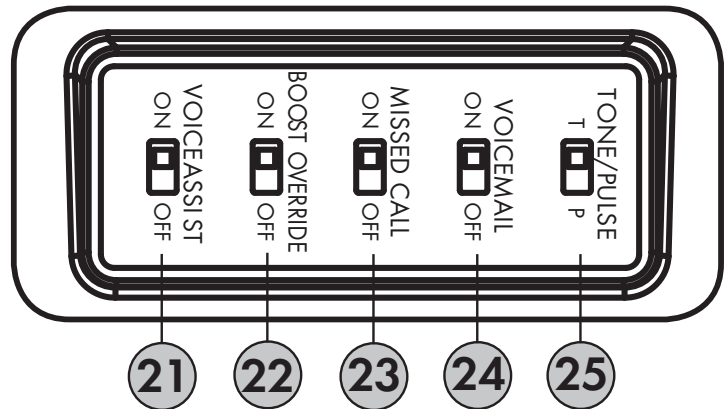
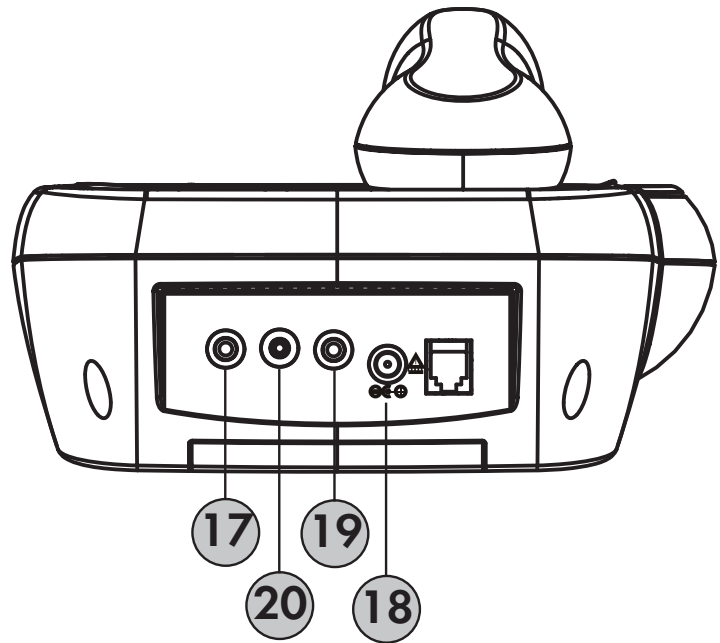
Switch on if you want the Missed Call light to turn on when you have a missed call.

### 24. Voicemail Switch

Switch on if you want the Voicemail light to turn on when you have a voicemail.

### 25. Tone/Pulse Switch

Set this switch to the desired dialing method.



If you have any questions or need additional assistance using your phone, please feel free to call EPB Tech Pros anytime day or night at 423-648-1500.

*\*For a full user guide of this model, please visit [epb.com/support](http://epb.com/support)*